

Board of Trustees

Chase Riddle

Chairman, Prattville
(334) 365-3648

Jimmie Harrison, Jr.

Vice Chairman, Maplesville
(334) 366-4338

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Statesville
(334) 412-2843

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(334) 567-2689

Patsy M. Holmes

Wetumpka
(334) 567-8273

Terry Mitchell

Stewartville
(256) 249-3128

David A. Kelley, Sr.

Rockford
(256) 496-0160

Van Smith

Billingsley
(205) 755-6166

Charles Byrd

Deatsville
(334) 361-3324

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Mailing: P.O. Box 681570
Prattville, AL 36068

Clanton Office:
1601 7th St. North

Rockford Office:
9191 U.S. Hwy. 231

Wetumpka Office:
637 Coosa River Pkwy.



CAEC Trustee Ruby Neeley Retires from CAEC'S Board After 35 Years

After 35 years of service and many changes in both the electric utility industry as well as the operations of Central Alabama Electric Cooperative, Ruby Neeley participated in her last board meeting in October. A dear friend and great supporter of the cooperative, she decided it was time to step down from her position on CAEC's Board of Trustees.



Mrs. Neeley began receiving electricity from CAEC in 1960 and was appointed to serve as a member of the Board of Trustees for the cooperative in August 1979, representing District 9 (a portion of Chilton County) in our service area. In April 1994, she was elected to function in the position of Secretary/Treasurer, which she held until her retirement. She holds the distinction of being the second longest serving trustee; second longest secretary/treasurer; second female to serve on the board and the longest serving woman on the board. Her continued re-election to the board is a testament to the commitment she exemplified to CAEC and its members.

When I became President/CEO of CAEC in October 1997, it was apparent to me that I was working with an outstanding board with committed trustees like Mrs. Neeley. During her tenure, she was supportive of the evolution of changes that took place at the cooperative, including our enhanced efforts to educate the membership on energy efficiency; our commitment to maintain reliability through continuous planning, maintenance and upgrades; keeping the members' voices heard in Washington through grassroots campaigns; strengthening our use of technology to improve customer service; and developing leaders who can carry on the cooperative way of doing business into the future.

Mrs. Neeley was very proud of one major decision made by the board prior to my arrival—in 1994 the board of trustees gave approval to begin refunding capital credits. She was confident that this was the right thing to do for the members. Other major achievements during her tenure include: the completion of construction of the East Operations Center in 2004; the addition of mail-in ballots in conjunction with our Annual Meeting in 2006; the completion of construction of the West Operations Center in 2011; the Chilton County Commission and Chilton Industrial Development Board partnering with CAEC to accept title to the industrial park property in Verbena in 2012; completion of the Rockford service center in 2013; and the ground breaking of CAEC's new headquarters in 2014.

She earned her Credentialed Cooperative Director and Board Leadership certificates from the National Rural Electric Cooperative Association (NRECA). Mrs. Neeley also served as a judge for CAEC's Youth Tour program, and was involved with the selection

process of determining which students would represent the cooperative during the Washington D.C. Youth Tour.

In conjunction with her responsibilities on CAEC's board, Mrs. Neeley also represented CAEC for 22 years on the Board of Directors of PowerSouth Energy Cooperative, our generation and transmission provider. She was elected to that board in 1993 and during her term, served on five committees: Nominating, Member Relations and External Affairs; Marketing and Industrial Development; Engineering and Operations; and Finance and Audit. Additionally, she served as PowerSouth's delegate to the Alabama Rural Electric Association (AREA) Board. Mrs. Neeley served on the PowerSouth Board through many major milestones, including the construction of a 72-mile natural gas pipeline in partnership with Southeast Alabama Gas in 1995. In 1997, PowerSouth entered a partnership with the Alabama Department of Economic and Community Affairs (ADECA) and the U.S. Department of Agriculture Rural Development Service to offer loans to local governments for energy efficient improvements, and in 2000, construction of a gypsum plant at PowerSouth's Lowman Plant in Leroy, Ala., was accomplished. In 2002, construction of the James A. Vann Power Plant in Gantt, Ala., was completed, and in 2011, two new natural-gas fired generation units at the McIntosh Plant were completed.

Mrs. Neeley's personal life is filled with children's activities these days. She and her late husband, Eugene, have one daughter, Gwen, two grandchildren and five great grandchildren.

We were blessed to have Ruby Neeley as a Trustee, mentor and friend of the cooperative for so many years. In the course of a career of service that has seen many changes and challenges, she has been a steadfast advocate for CAEC members for decades. We recognize, congratulate and extend our best wishes to Mrs. Neeley as she bids us farewell. ■



Tom Stackhouse
President/CEO



There's a Payment Option for Everyone

In today's fast-paced world, we need a convenient way to pay our bills. That's why CAEC offers several payment options for your power bill, whether it is with the click of a mouse or in person.

PAYMENT OPTIONS

Draft

The most convenient payment method we offer is bank and credit card draft and you never have to worry about being late with a payment! Your bill is automatically deducted from a checking or credit card account ensuring prompt payment on your account. You still receive a bill as you normally would, and the amount is deducted from your bank or credit card account on the due date shown on your bill. If you have questions concerning your bill, you can call the office at 1-800-545-5735 prior to the withdrawal. If you have questions or you would like to sign up for CAEC's bank and credit card draft program, give us a call.

Online

Save the price of a stamp and pay your bill any time of day by taking advantage of our online payment system. By using an E-Check or debit/credit card, pay your bill from the comfort of your home. You can also take advantage of other online services, such as seeing your daily usage through MyUsage.com, which allows you to monitor your daily power consumption and also lets you set e-mail alerts when your usage approaches a certain threshold—that you pre-determine.

Mobile App

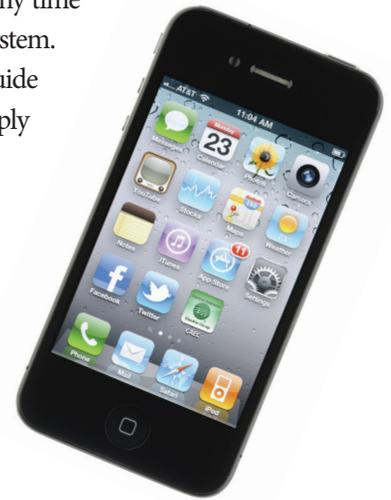
Keep track of your account, pay or view your bill and more with the CAEC App for Android and Apple devices. It's a free service that brings the online functionality of our website to an application



for your smart phone. You can find the app via a link on our website (www.caec.coop) or search for "CAEC" in your mobile app store.

By Phone

You can make a payment at any time with our automated phone system. Easy-to-follow instructions guide you through the process. Simply have your CAEC member account number available as well as your credit/debit card information when you dial 1-800-545-5735 or locally at (334) 365-6762. Once the greeting message begins, you may press 2 for the Bill Payment option.



24-Hour Self-Service Kiosk

Our new 24-hour self-service kiosks are now available at our Clanton and Wetumpka service centers. The kiosk will allow members to get account balances and make payments with cash, check or a credit/debit card. After each transaction, accounts will immediately be updated and members will be provided with a printed receipt. The touch screen makes the process easy with instructions in both English and Spanish.

In Person

Payments can be made in person at any of our four service centers located in Clanton, Prattville, Rockford and Wetumpka, Monday through Friday, excluding holidays. The Clanton, Rockford and Wetumpka service centers open at 7:30 a.m., close

from noon to 1 p.m. and close for business at 4:30 p.m. The Prattville office offers lobby service during the regular business hours of 7:30 a.m. through 4:30 p.m. We also have an authorized payment center located at Maplesville Supermarket.

BILLING OPTIONS

Levelized Billing

Want to make your electric bill fit your monthly budget? CAEC's levelized billing program prevents drastic changes in your bill, even in the coldest or hottest months of the year. A levelized bill is based on the average usage for 12 months so the levelized amount will change only slightly each month (which makes it a great partner with our Draft payment option). If CAEC has been providing electricity to your home for at least six months, you are eligible to participate in levelized billing.

E-Bill

Another convenient payment option for CAEC members is E-Bill. Instead of receiving a paper bill, we will send your bill by e-mail at the same time of the month as you presently receive your paper bill.

E-Bill can be combined with any of our other payment options such as Draft, Online and Levelized billing. Also, to cut down on clutter, you can sign up for e-billing for more than one account—as long as all bills are e-mailed to the same address.

Prepay

Prepay is just what it sounds like, paying for electricity prior to its consumption. The prepay program provides a great deal of flexibility—new members have the option to sign up for Prepay instead of having to pay a deposit, while existing members can use Prepay to efficiently manage energy consumption. Prepay members can make payments at any of CAEC's service centers, by phone or through the web. Payments are automatically applied, and notifications for daily balances and low balances can be sent a number of ways—through a phone call, text message or e-mail—at the time of day or night that you choose. Participants can check their prepay account balance—24 hours a day, seven days a week— via internet or phone.

To learn more about or to sign up for any of these choices, call us at 1-800-545-5735 and find the option that works best for you! ■

Keep Your Christmas Tree **Green** by Recycling It

Through a partnership with CAEC and Winn Dixie grocery stores, you can keep your live Christmas tree green long after all your holiday decorations have been put away—by recycling it.

Live Christmas trees can be dropped off at Winn Dixie store parking lots in Alexander City, Clanton, Millbrook, Prattville and Wetumpka, **Dec. 23 through Jan. 2 from 8 a.m. to 5 p.m.**

Trees must be undecorated and can be left at the drop-off site in the stores' parking lots during the designated week. ■



*Offices will be closed Dec. 25 & 26 for Christmas
and Jan. 1 for New Year's Day*

The National Power Grid...

...many parts working together to keep America running

During the past year, *Alabama Living* has featured a series highlighting the complexities involved in delivering power to your home, including fuel sources for generating electricity and the transmission and distribution networks.

The infrastructure involved with generation and delivery comprises our nation's power grid which is owned and operated by 3,100 electric utilities—930 member-owned electric cooperatives; 213 stockholder, or investor-owned utilities; and 2,000 state or local government-run networks. Additionally, there are nearly 2,100 non-utility power producers, including both independent power companies and customer-owned distributed energy facilities.

America operates on approximately 10,000 power plants, 300,000 miles of electric transmission lines and a national “power bill” of \$247 billion paid by America's 131 million electric customers for an annual energy use of 526 billion kilowatt-hours (kWh).

Electricity demand has increased by approximately 25 percent since 1990, while the construction of transmission facilities has decreased by 30 percent. When this lack of infrastructure growth is compounded with that fact that the majority of the country's power plants are 30 or more years old, America is facing a significant need for new electric power generation and transmission equipment.

Smart Grid Technology

With an aging electrical infrastructure, federal agencies and electric providers are investigating the option to update and consolidate the national power grid to meet growing energy demands.

Electric grid stakeholders representing utilities, technology providers, researchers, policymakers and consumers are working together to define the functions of a “smart grid.” Through regional meetings under the Modern Grid Strategy project, the following characteristics have been identified as part of a smart grid:

- **Self-diagnostics from power disturbance events:** This allows the grid to “heal” itself by performing continuous self-assessment and by analyzing issues, taking corrective action and if needed, rapidly restoring grid components.
- **Operating resiliently against physical and/or cyber attack:** The grid will incorporate a system-wide solution that reduces physical and cyber vulnerabilities and enable rapid recovery from disruptions.
- **Providing power quality for 21st century needs:** With a growing use of electrical appliances, an increasing population and innovations such as electric cars, a grid that can keep up with this demand is necessary.



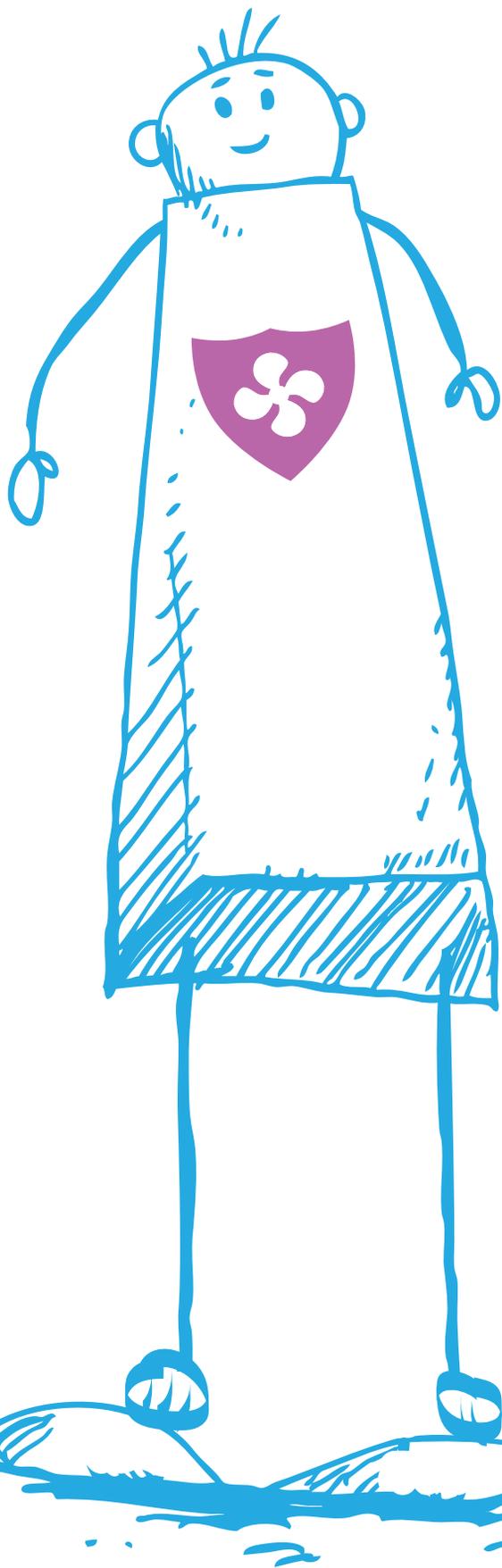
- **Accommodating all generation and storage options, including renewables:** All types and sizes of electrical generation and storage systems will be seamlessly integrated.

- **Optimizing assets and operating efficiently:** Operationally, the smart grid will help to manage peak usage times, lower system losses incurred through transmission of power from the plant to the home and dramatically improve outage management.

Whenever you flip a light switch at night to read a book or turn on your T.V. to increase your knowledge of the world by watching the news, the electricity you are using is being generated and delivered instantaneously.

As new technologies and investments are made to the national grid infrastructure, it's important to remember that the hard work of people from across the country helped to provide you those moments - whether those workers are in a mine, repairing a transformer in your neighborhood or running a power plant hundreds of miles away, they are all working together to help keep America running. ■

CAEC OFFERS HEAT PUMP REBATE PROGRAM



STANDARD HOMES

Air Source

- 15 SEER - **\$150 per ton**
- 16 SEER or greater - **\$200 per ton**

Dual Fuel

- 15 SEER - **\$300 per ton**
- 16 SEER or greater - **\$350 per ton**

Geothermal

- 17.1 EER or greater - **\$600 per ton**

MANUFACTURED HOMES

Air Source

- 13 SEER - **\$100 per ton** (if moving from a furnace to an electric heat pump)
- 15 SEER - **\$150 per ton**
- 16 SEER or greater - **\$200 per ton**

Dual Fuel

- 13 SEER - **\$250 per ton**
- 15 SEER - **\$300 per ton**
- 16 SEER or greater - **\$350 per ton**

For more information, visit our website www.caec.coop or call (800) 545-5735, ext. 2118

Load calculation required to receive rebate.



Central Alabama
Electric Cooperative

A Touchstone Energy® Cooperative 



Need **\$1,500** for College?



College scholarship applications are now available to high school seniors graduating this upcoming spring.

Two \$1,500 scholarships will be awarded by the Electric Cooperative Foundation, Inc. (ECF), for post-secondary institutions.

Applicants must be dependents of CAEC members. The scholarship will be paid by ECF directly to the educational institution for credit to the student's account.

Applications are available at www.caec.coop, any of our service centers or by calling (334) 351-2125 or 1-800-545-5735, ext. 2125 to have an application mailed to you.

Deadline for application is February 27, 2015



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Electric Cooperative

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