



## How Central Access Collects Your Information

Central Access collects, and processes information provided directly by you when you install the App and register for an account to use the App. Specifically, this information includes:

- Your name, email address, location, phone number.
- Browser information and session cookies related to your access and use of the App.
- Data insights Central Access attains based on correlation and analytics of your information collected in providing the App, which may be used in aggregated and dis-aggregated formats or to obtain trend analytics, to provide the App; and
- Use of the above-described collected information in aggregated and dis-aggregated formats to enhance our current App or to provide App features.

## How Central Access Uses the Information

Central Access uses the information collected as described in this Privacy Policy, including personal information, to:

- Provide you with the App as described in the Broadband General Terms and Conditions.
- Implement, improve and/or enhance the App, including making future releases available to you.
- Carry out Central Access obligations as described or authorized in the Broadband General Terms and Conditions and this Privacy Policy.
- Enforce Central Access rights arising from the Broadband General Terms and Conditions between you and Central Access; and
- Fulfill any other purpose authorized by you and reasonably required for the App.

For questions about your service, please contact Central Access directly. To ask questions or to comment about this Privacy Policy and Central Accesses privacy practices for the Cloud Services and the Central Access App, please contact us at **1-888-706-4754** to assist with personal information requests.

For information on how to delete your Central Access app account please contact by email or **1-888-706-4754**

**Effective: 8/2/24**